



BESPEAK STANDARD 2020.3

RELEASE NOTES

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TABLE OF CONTENTS

RELEASE OVERVIEW	4
RELEASE STRATEGY	4
WHAT'S NEW IN THIS RELEASE	5
Performance Improvements	5
UI Improvements	5
SUMMARY OF FIXED ISSUES	6
CERTIFIED PLATFORM MATRIX	7
QUESTIONS?	7

RELEASE OVERVIEW

The Bespeak Standard 2020.3 release contains enhancements which address issues as reported by customers following the last release of the product, version 2020.2, published in March 2020.

RELEASE VERSION	BESPEAK STANDARD 2020.3
RELEASE DATE	JUNE 2020
RELEASE TYPE	GENERALLY AVAILABLE
DELIVERABLES	PRODUCT RELEASE SOFTWARE AND RELEASE DOCUMENTATION

RELEASE STRATEGY

As we build a great new foundation for Bespeak, every release will focus on theme-based features and enhancements prioritized within the roadmap. The Bespeak product management team bundles tasks into releases thematically so that it's clear how each release will impact your use of the product.

The Bespeak Standard 2020.3 release is available now and focuses on Efficiency.

Highlights include:

- Updated Licensee Health and Revenue Detail reports
- General quality and performance enhancements

Have a great idea? We'd love to hear it! We believe the best product ideas come directly from our users. [Click here](#) to submit your feature request directly to our product team!

WHAT'S NEW IN THIS RELEASE

Performance Improvements

This release introduces many performance and UI touch-ups throughout the product. These include fixing errors that were reported when generating weekly analytics reports. In addition, the Engage revenue details report has been updated to show all columns.

UI Improvements

This release introduces many touch-ups to UI elements throughout the product. These include improvements to the phone number display and to the revenue details report to display all columns.

SUMMARY OF FIXED ISSUES

Fixes for the following reported issues have been included in this release.

ISSUE ID	SUMMARY
PLSMS-908	Improvements to phone number display
PLSMS-1118	Updated the query behind the reports and analytics so that the correct results are displayed.
PLSMS-1189	Updated the Message Totals Report so that duplicate values are no longer displayed.
PLSMS-1219	Updated the Licensee Health Report in Engage to query real-time data.
PLSMS-1265	Fixed the Revenue Details report to display all columns.
PLSMS-1266	When a sweepstakes is configured, the subscriber will see the "Max Entries Reached" message displayed once, instead of at every check in.
PLSMS-1267	Cached check ins are now sent when a connection between the kiosk and Bespeak has been re-established.
PLSMS-1318	CDN datatable libraries could not be loaded using an external URL. This was causing the Engage dashboard to not display data. The datatable libraries are not hosted locally.
PLSMS-1439	An error was fixed, that occurred when generating the Weekly Analytics report.
PLSMS-1554	Licensee Health Reports contain all clients.

CERTIFIED PLATFORM MATRIX

MONITOR	DISPLAY RESOLUTION OF 1024 x 768 OR MORE
INTERNET CONNECTION	CONNECTION SPEED OF 512Kbps OR MORE
BROWSER COMPATIBILITY	<ul style="list-style-type: none">• INTERNET EXPLORER VERSION 11• MICROSOFT EDGE VERSION 25 AND NEWER• GOOGLE CHROME VERSION 65 AND NEWER• MOZILLA FIREFOX VERSION 55 AND NEWER

QUESTIONS?

For more details about this release, you can contact your Account Manager at success@bespeakinc.com.

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