



STANDARD AND ENTERPRISE 2020.5

RELEASE NOTES

PUBLISH DATE: September 2020



COPYRIGHT

While every attempt has been made to ensure that the information in this document is accurate and complete, some typographical, technical or other errors may exist. Bespeak, Inc. does not offer any warranty for fitness for a particular purpose regarding any information contained in this document and will not under any circumstances accept responsibility for any kind of loss or damages that either directly or indirectly results from the use of this document.

This page shows the original publication date. The information contained in this document is provided for information purposes only and is subject to change without notice. Any improvements or changes to the product will be documented in subsequent editions.

This document is protected by copyright. All Rights Reserved. No part of this document may be photocopied, reproduced, or translated into another language without the prior written consent of Bespeak, Inc.

U.S. Government Restricted Rights. The software and accompanying materials are provided with Restricted Rights. Use, duplication, or disclosure by the U.S. Government is subject to restrictions as set forth in subparagraphs (c) (1) and (2) of Commercial Computer Software - Restricted rights at Federal Acquisition Regulation, 48 C.F.R. 52.227-19 (June 1987 or current version), and the limitations as set forth in Bespeak's standard license agreement for this documentation.

© 2020 Bespeak, Inc. All Rights Reserved.

TABLE OF CONTENTS

RELEASE OVERVIEW	4
RELEASE STRATEGY	4
WHAT'S NEW IN THIS RELEASE	5
Curbside Pickup	5
SUMMARY OF FIXED ISSUES	7
CERTIFIED PLATFORM MATRIX	8
QUESTIONS?	8

RELEASE OVERVIEW

The Bespeak 2020.5 release contains enhancements which address issues as reported by customers following the last release of the product, version 2020.4, published in July 2020.

RELEASE VERSION	BESPEAK 2020.5
RELEASE DATE	September 2020
RELEASE TYPE	GENERALLY AVAILABLE
DELIVERABLES	PRODUCT RELEASE SOFTWARE AND RELEASE DOCUMENTATION

RELEASE STRATEGY

As we build a great new foundation for Bespeak, every release will focus on theme-based features and enhancements prioritized within the roadmap. The Bespeak product management team bundles tasks into releases thematically so that it's clear how each release will impact your use of the product..

The Bespeak 2020.5 release is available now and focuses on safety and security.

Highlights include:

- Introduction of Curbside Pickup enables Merchants to communicate directly with customers via SMS/text messaging to facilitate curbside sales
- General quality and performance enhancements

Have a great idea? We'd love to hear it! We believe the best product ideas come directly from our users. [Click here](#) to submit your feature request directly to our product team!

WHAT'S NEW IN THIS RELEASE

Curbside Pickup

This new feature allows direct interaction between the customer and the merchant, using text messaging for order status - through text messaging, the customer informs the merchant when they are outside the location in order to pick up their order or the merchant contacts the customer via a text message to inform them that their order is ready for pickup.

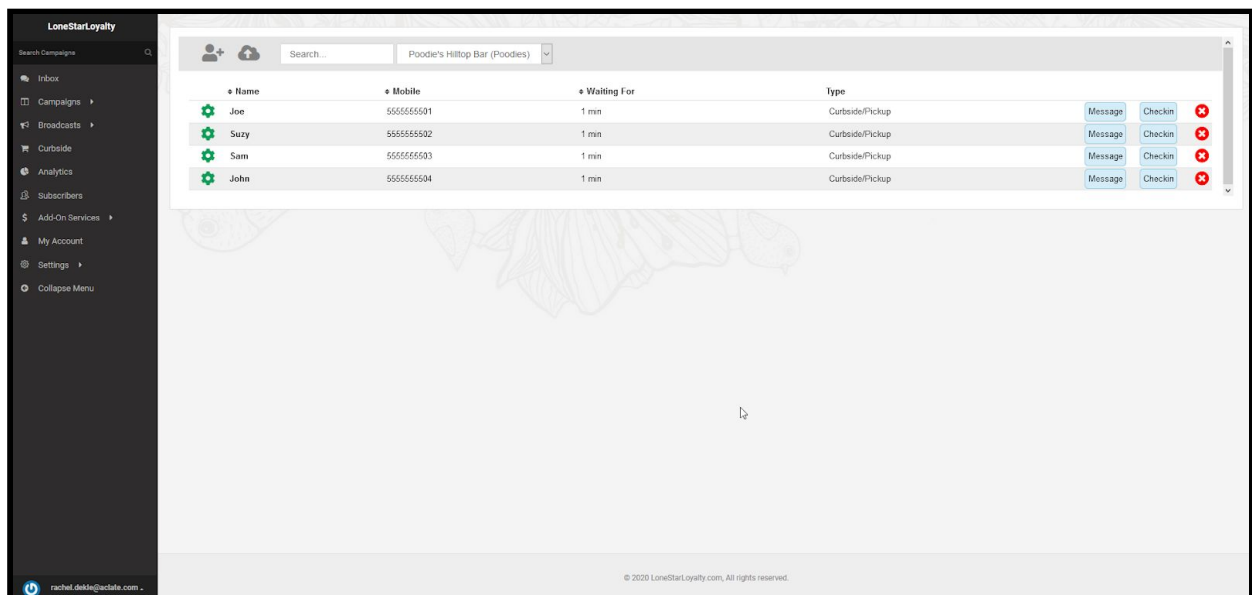


Figure 1: Curbside Dashboard

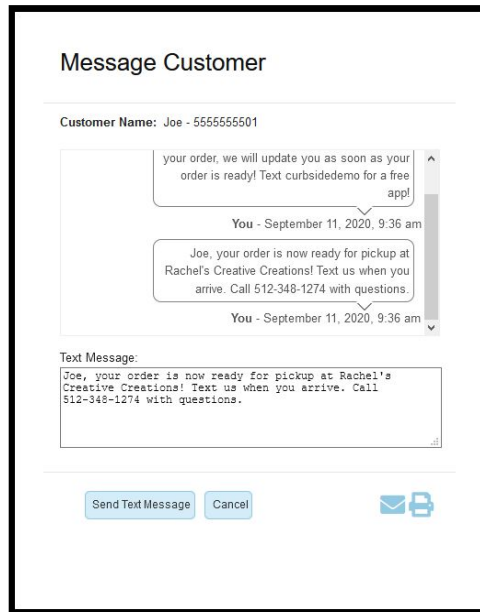


Figure 2: Message History

SUMMARY OF FIXED ISSUES

Fixes for the following reported issues have been included in this release.

ISSUE ID	SUMMARY
PLSMS-1266	"Max Entries Reached" message is shown to subscribers only once.
PLSMS-1706	Age Gate can only be enabled by the customer during campaign creation.
PLSMS-1727	Curbside Messaging & Pickup
PLSMS-1973	The subscriber receives their reward both on their phone and tablet.
PLSMS-2000	Social media icons are loaded properly on websites..
PLSMS-2030	After opting out of campaigns, texts are no longer sent to customers. .
PLSMS-2060	User is appropriately redirected after deactivating accounts.

CERTIFIED PLATFORM MATRIX

MONITOR	DISPLAY RESOLUTION OF 1024 x 768 OR MORE
INTERNET CONNECTION	CONNECTION SPEED OF 512Kbps OR MORE
BROWSER COMPATIBILITY	<ul style="list-style-type: none">• INTERNET EXPLORER VERSION 11• MICROSOFT EDGE VERSION 25 AND NEWER• GOOGLE CHROME VERSION 65 AND NEWER• MOZILLA FIREFOX VERSION 55 AND NEWER

QUESTIONS?

For more details about this release, you can contact your Account Manager at success@bespeakinc.com.

Have a great idea? We'd love to hear it! We believe the best product ideas come directly from our users. [Click here](#) to submit your feature request directly to our product team!